

## **Career Development 101**

Marshall Grodofky, MD Tao Le, MD, MHS John Seyerle, MD



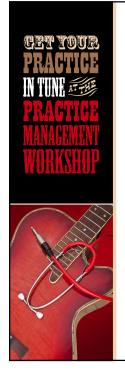
## **Learning Objectives**

- Understand the differences between various models of clinical and research practice
- List several important considerations when deciding where to practice
- List three things an employer is looking for in a new associate
- Understand which issues you should and should not discuss during a job interview



# **Career Options**

John Seyerle, MD Allergy & Asthma Care, Inc. Cincinnati, Ohio



# **Objectives**

 Pick the perfect job and career with no possible regrets ever



#### My Background

- Finished fellowship in 2011
- Previous experience as CPA
- Ran medical department in Navy
- FIT Rep for ACAAI and JCAAI
- Wanted to have input into management of practice or department
- Looked at private and academic



#### **My Current Practice**

- Joined solo practice in 2011
  - Recently purchased old practice
  - Previous MD had stopped new pts
  - Large patient base but few referrals
- 4 offices in Cincinnati and IN
- Able to help grow practice
  - Involved in management at start





#### **Most Important Advice**

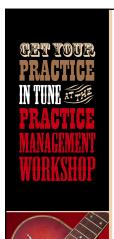
- •Be honest with yourself!!!
- •Don't try to impress your program director or other fellows
- Do what you want to do





#### Why did you go into AI?

- Patients
  - Continuity, treating families
- Interesting diseases
  - Allergies and asthma
  - Immunodeficiencies
- Science
  - TLRs and Interleukens, oh my
  - Love working with mice
- D. All of the above





- Work as part of a team
- Be the boss
  - Control all aspects of practice
- Just see patients
- Win a Nobel prize
- Be president of AAAAI or ACAAI



# **Options After Fellowship**

- First decide your primary job
- Research
  - Clinical, epidemiological, or bench
- Clinical
  - Taking care of patients
- Other
  - Administrative
  - Education





## **Research Options**

- Academic
- Research institute
- Health department
  - Epidemiology
- Industry
- Clinical practice
  - Clinical research





# **Clinical Options**

- Private practice
  - Individual
  - Small group
  - Large group
  - Multidisciplinary
- Hospital employee
- Academic





#### **Other Options**

- Healthcare organizations
- Insurance companies
- Other institutions
  - Secondary schools
  - Board review organizations
- Most won't start here





# **Research Options**

- Academic
  - Large range of research options
  - High level of prestige
  - Excellent environment for research
    - Collaboration
  - Relatively lower pay
  - You are not your boss
  - Must pay for yourself grants





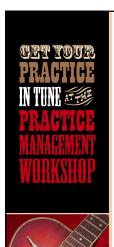
## **Research Options**

- Research Institute
  - Excellent research environment
  - Focus must fit institute
  - If institute changes focus, uh oh
  - Less opportunity for other options
    - Clinical
    - Teaching



# **Research Options**

- Health Department
  - Epidemiology
  - Public Health
  - Government job security
  - Lower pay



## **Research Options**

- Industry
  - You are not your boss
  - Must have clinical applications
  - Pay usually good
  - Research results drive career
  - Do not have to get grants



#### **Research Options**

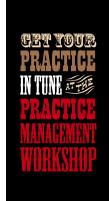
- Clinical practice
  - Primarily drug studies
  - Small investigator initiated studies possible
  - No large multicenter trials (NIH)
  - Income tied to clinical performance
    - Research outcomes secondary





## **Clinical Options**

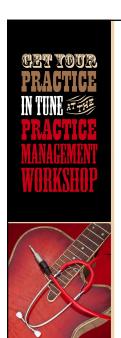
- Private practice
  - Individual
    - Be your own boss
    - Need to develop patient base
  - Small group
    - Shared control cooperation
    - Built in patient base
  - Large group
    - Follow the rules
    - Must be comfortable with group





# **Clinical Options**

- Multidisciplinary group
  - Watch RVU based payment
- Hospital based
  - Employment
  - Similar to multidisciplinary group



## **Clinical Options**

- Academic
  - You are not the boss
  - Productivity may not be rewarded
  - Billing/collections provided
  - Teaching opportunities
  - Administrative opportunities
  - More prestige



#### **Interviews**

- Interview for different jobs
  - See what you are missing
  - Compare different types of jobs
- An interview doesn't commit you
- Don't go back for second interview unless you are serious





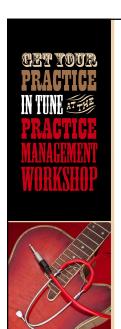
#### **More to Consider**

- Where do you want to live?
  - Will you be happy for 5 years?
  - What happens if grant money or patient referrals dry up?
  - How important is salary?
    - Don't focus on starting salary
  - How important are benefits?
    - Retirement plans with insurance



#### **Advice**

- Look for where you fit in
  - You will spend a lot of time at work
- Don't take a position because it MIGHT become what you want
  - If it isn't in the contract, it won't happen



#### **Advice**

- Do your homework
  - Talk to others in similar careers
  - Talk to people who have left
    - Why did they leave?
    - Are the problems corrected?
    - Will those problems affect you?



#### **Final Advice**

- Nothing is forever
  - You are not locked into a career
  - Many successful people change careers (often)
- If it doesn't feel right, it isn't
- If it feels right, it probably is



# Job Hunting and Interviewing

Tao T. Le, MD, MHS
Associate Clinical Professor
Department of Medicine
University of Louisville
Partner, Central Allergy & Asthma



#### **Disclosures**

None



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- Melinda Rathkopf, MD
- Marshall Grodofsky, MD
- Practice Management Committee



#### **Strategic Approach**

- Be honest and true to yourself!
- What things are most important for you and your family?
- What things are most important about a potential employment situation?



## **Important Factors When Choosing a Job**

Geographic location	65%
Practice setting	49%
Spouse/family reasons	49%
Professional growth opportunity	46%
Call schedule	44%
Compensation	43%
Benefits	39%
Prestige of employer	24%





#### Where to Start

- Start looking late summer or early autumn of the last year of fellowship
- Resources
  - Major specialty journals (JACI and Annals) have job listings
  - Job placement centers on AAAAI and **ACAAI** websites
  - Job fair at annual ACAAI meeting
  - Local allergy societies in the target region
  - Word of mouth from physicians especially from mentors
  - Medical headhunter services





#### **Reaching Out**

- Sending a letter of inquiry to all practices in desired region(s)
- Many practices contemplate hiring long before they actually advertise
- Customize letter if possible





#### Have a Successful CV

- · Be conservative and professional
- Use a conservative font and avoid overuse of bold, italics, and underlined text
- Be concise and only include relevant information
- Information should be complete, accurate, and current
- Print on a laser printer, high quality paper, or consider professional printing, print on one side only
- The first page is considered the most important
  - Don't try to fit everything on one page
  - A 2 to 4-page CV is considered average for a young professional



#### **Know the Community**

- Size of community
- Proximity of family and friends
- Employment opportunities for spouse
- General economic and social structure
- Quality of schools



#### **Know the Community**

- Housing costs
- Recreational opportunities
- Area and patient demographics
  - -Population
  - Economic background and stability
  - -Demand for specialty



# **Questions to Ask a Potential Practice**

- Number of physicians (small versus large group)
- Setting urban, suburban, or rural
- Office locations single office versus several satellite offices



# Questions to Ask a Potential Practice

- Type of practice (academic versus private practice; single specialty versus multi-specialty)
- Patient population characteristics
- Commonly encountered conditions
- How would a new allergist fit in?





#### **Preparing for the Interview**

- Collect and analyze preliminary information
- Bring a list of prepared questions
- Dress for success
- Be early or on time
- Do not plan any other events for the same day, in case the interview goes longer than planned





#### **During the Interview**

- Listen more than you talk
- Promote strengths and any areas of expertise
- Act professionally and never feel "too at home"
- Do not speak negatively of other practices





#### **After the Interview**

- Make notes of a practice after you interview
- Follow up with a thank you letter
  - Samples in the PracticeManagement Resource Guide





## **Gathering Information**

- Why are they hiring
- Understand the workload
  - Number of patients seen daily
  - Work hours
  - On-call days
- Review hospital consult responsibilities
  - Location
  - Frequency
  - Cross-coverage of other service, if in a multispecialty group





#### **Gathering Information**

- Inquire as to the insurance payer mix
- Discuss the local environment of allergy practices
  - Other allergists collegial vs. competitive
  - Non-allergy competition
  - Primary care physicians/NPs and referral patterns
- Inquire into turnover of physicians and staff





#### **Gathering Information**

- Support staff ratio
  - Will you have your own nurse or medical assistant
- Who's in charge/who makes the decisions
  - -Leadership and governance
  - Office manager/administrator





#### **Gathering Information**

- Structure of the group
  - -Independent contractors
  - -Partnerships/PC/PA
  - -Employer/Employee
- Is future partnership an option?
  - -How is this determined?
  - -What is the timeframe?





#### **Gathering Information**

- Starting salary
- Benefits package
- Fair market value of practice/buyin/partnership
- Access to financial books/records
- Shadow the physicians in clinic
- Speak with staff





#### **Digging Deeper**

- Speak with other physicians in the community
- What is the reputation of the group?
- Speaking with any physician who has left the practice
- Sit in the office waiting room, speak with patients
- Call the office to schedule an appointment and speak with staff





#### **Offers**

- 1-3 may be expected
- Verbal vs. written
- Is NOT an employment agreement





#### **Get a Good Attorney**

- With experience in medical employment contracts
- Referrals form the local societies, hospitals or state societies
- National Society of Certified Healthcare Business Consultants http://www.nschbc.org/





#### Resources

- AAAAI Practice Resources http://www.aaaai.org/
- Le, T., ed. AAAAI Practice
   Management Resource Guide, 2012
   (4th) ed. AAAAI, 2012.
- NAIA-FIT Mentor-Mentee Program
- NAIA Academic Career Development Webinars.



#### Resources

- Best Friend's Guide to Finding a Practice. CHG Healthcare Services and ASPR, 2006. http://www.comphealth.com/pdf/physician/p erm/aspr\_best\_friends\_guide.pdf
- NEJM Career Center http://www.nejmcareercenter.org



#### **Career Development 101:**

"What are employers looking for in a fellow?"

Marshall Grodofsky, MD West Hartford, CT



#### **Background**

- I'm member of the AAAAI Practice Management Committee. E-mail address: grodoc@aol.com
- I'm President of the New England Society of Allergy & I'm RSL Region 1 Governor for the AAAAI
- In private practice for a 9 physician allergy practice in central CT
  - We've added 7 associates and merged with an established group in my 27 years in the practice



# **Issues Involved in Joining an Established Private Practice**

- New associate is being brought on to expand the existing practice, or replace a retiring partner
- Will the personalities mesh?
- Will the new associate be a "team" player?
- Will the expansion be financially viable?



#### Partnership is a Marriage!

 Unspoken main question during the search for both parties should always be "Can I live with this person?"



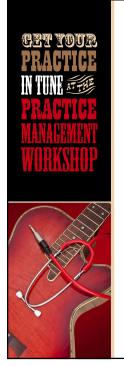
#### **Unspoken Issue**

- Both sides feel they are being taken advantage of
- As an employer (seller) I ask myself - "Can I afford the salary?"
- As the recruit I know you are asking yourself "Am I being compensated fairly?"



#### **Your Options**

- More than money will you be happy long term in the situation?
- You don't have to join a practice
- Starting up your own practice requires an investment (for equipment, creation of workable space, trained staff, paying for cost of down time)
- Conservative estimates: \$150,000 300,000



#### **Evaluating Opportunities**

- Is income or lifestyle more important to you?
- Where do you want to spend your waking hours when not working?
- Do you want to be near or far from family?
- Would you prefer control or colleagues?
- Consider financial issues
- Begin the search!

Spend a lot of time and ask a lot of questions!





#### **Answers You Want to Get**

- Will I be supported/trained?
- Will I get unbiased, honest advice?
- Will I be treated fairly?
- Will my family be happy in this area?





#### **Employer Issues**

- Wants to get back their initial investment (recruitment costs, increased practice expenses for larger group)
- Will the new associate increase market share, or only funnel patients away from me?



# **Employer Questions I Try to Answer**

- Will this person treat my patients like I do?
- Does this person "listen" or is he/she a "know it all"?
- Does this person bring "something to the table"?



# **Employer Questions I Try to Answer**

- Does this person take an interest in the "business" of medicine?
- How does he/she interact with staff?



# **Questions?**